

PRASAR BHARATI
(India's Public Service Broadcaster)
Prasar Bharati Secretariat,
Copernicus Marg, 6th Floor,
Prasar Bharati House,
New Delhi -110001.

PB-10(14)/2017-NPS/ 1061

Dated : 16/10/2017

To

Addl. Director General (Admin)
All India Radio / Doordarshan
New Delhi

Sub: Implementation of New Pension Scheme in Prasar Bharati.

Sir,

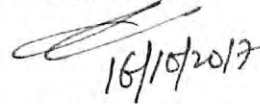
A review meeting on implementation of National Pension Scheme(NPS) was held on 19.09.2017 with the authority of PFRDA on various issues relating to implementation of New Pension Scheme. The improvement in the following areas is required for the immediate and smooth implementation of New Pension Scheme in this organisation:

01. Low subscriber coverage
02. Delay/Non uploading of NPS contributions
03. PRANs with NIL credits
04. PRANs without nominations, email IDs and contact details
05. Pending Grievances
06. Registration of all eligible subscribers within timeframe.

This indicates that concrete efforts have not been made by the respective DDOs for the smooth implementation of New Pension Scheme in Prasar Bharati. It has also been observed from the online report generated for the month of Jul 2017 (copy enclosed) that the subscribers mapped with DDOs in your Directorate have Low credits of monthly subscriptions with M/s. NSDL.

In view of the positions explained above, you are requested to instruct your DDOs to upload the NPS contribution of all the registered subscribers within the prescribed timeline.

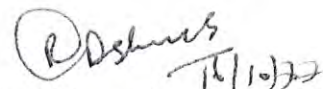
Encls : As above.



(C.K. Jain)
Dy. Director General (Fin.)

Copy to :

1. ADG (Fin), All India Radio, Akashwani Bhawan, New Delhi .
2. ADG (Fin), Doordarshan, Doordarshan Bhawan, New Delhi.
3. All the HOOs/DDOs of AIR & DD through the DDA (SCOR) – For strict compliance please.
4. All the PAOs – For necessary action please.
5. DDG(T) with the request to upload this letter on PB's website.



Sr. Accounts Officer (Admn. & NPS)

NPS Operations Review Report for the Month of July 2017

PrAO Reg No

3004643

PrAO Name

Pr.AO, Prasar Bharati, New Delhi

Table of Contents

Sr. No	Particular	Page No.
A	Registration Overview	2
	1. Time Taken for new PRAN Generation 2. Subscribers flagged in System 3. Count of Non IRA subscriber 4. CSRF 1 Rejection	
B	Contribution Credit Overview	3
	5. Subscriber Coverage 6. NIL PRAN Credit 7. Credit Analysis of last One Year	
C	Subscriber Maintenance Overview	4
	8. Summary of PRANs without Mobile Number 8.1. Summary of PRANs without Email ID 8.2. Summary of PRANs without Nomination Details	
D	Grievances Overview	4
	9. Grievances Pending for resolution - Day wise Pendency	
E	Withdrawal Overview	4
	10. Pending Physical document for Online Withdrawal cases. 11. Discrepancy Observed in Pending Offline Withdrawal cases. 12. Online Withdrawal requests Pending for authorisation. 13. Partial Withdrawal requests Pending for authorisation. 14. Claim ID Generated, Withdrawal not yet Initiated.	

Disclaimer: Every reasonable effort has been made to assure the accuracy of the information presented in the NPS Operations Review Report. In case any aberration is found in the contents of the said Report, the same may kindly be reported to CRA.

1. Delay in Subscriber registration (Active PRANs)				
<i>Time Taken for new PRAN Generation i.e. from Date of joining till Date of PRAN generation</i>				
<i>For the period August 1, 2016 to July 31, 2017</i>				
<i>Upto 60 days</i>	<i>61 to 180 days</i>	<i>181 to 360 days</i>	<i>361 days and above</i>	<i>Total (E)</i>
<i>(A)</i>	<i>(B)</i>	<i>(C)</i>	<i>(D)</i>	<i>(E=A+B+C+D)</i>
30	35	31	305	401

2) Number of Subscribers Active at the end of Month					3390
<i>2.1) No. of IRA subscribers flagged in the system</i>	<i>% of IRA subscribers flagged in the system vis-à-vis total Subscriber Base</i>	<i>2.2) No. of Non-IRA subscribers flagged in the system</i>	<i>% of Non-IRA subscribers flagged in the system vis-à-vis total Subscriber Base</i>	<i>2.3) Total subscribers flagged in the system as on July 31, 2017 C= (A+B)</i>	<i>% of Subscribers flagged in the system vis-à-vis total Subscriber Base</i>
<i>(A)</i>		<i>(B)</i>			
1	0.03%	2	0.06%	3	0.09%

3. Count of Non IRA subscriber (Non Flagged)	% Non IRA subscriber (Non Flagged) vis-à-vis total Subscriber Base	4. CSRF 1 Rejection		
3	1.27%	<i>Total Count of Form Submitted</i>	<i>Total Count of CSRF 1 Rejected between: Feb 17 - Jul 17</i>	<i>% of CSRF 1 Rejected / Total Form submitted between Feb 17 - Jul 17</i>
CG Average %	0.50%	215	28	13.02%

5. Details of Subscriber Coverage. (Contribution Credit considered till August 9, 2017)

Note :- Count of active Subscriber (PRAN) is as of end of that Month, whereas Subscriber Coverage is considered for contribution received for the month.

Month	Number of Subscribers Active at the end of Month (A)	Unique subscribers receiving credit for the said month (Regular) [B]	% Subscriber Coverage [B/A]*100	Number of PAOs at the end of the month	Number of PAOs uploading SCF in the month
August/16	3049	2381	78.09%	204	80
September/16	3085	2455	79.58%	210	112
October/16	3111	2583	83.03%	212	117
November/16	3127	2461	78.70%	229	125
December/16	3169	2657	83.84%	231	143
January/17	3207	2695	84.03%	256	154
February/17	3272	2720	83.13%	263	157
March/17	3292	2791	84.78%	285	109
April/17	3336	2743	82.22%	297	188
May/17	3350	2520	75.22%	313	198
June/17	3366	1968	58.47%	333	212
July/17	3387	1279	37.76%	378	220

The above report shows only Regular credits, where as Arrear records are not considered. PAO shall not upload Regular records in to Arrear and subscriber shall receive 1 regular credit every month.

6. Number of PRANs generated till June 30, 2017 but have not received credit since inception (Non Flagged Cases)

PRAN Generated Between

Ageing of subscribers with NIL credit	Apr 2017-Jun 2017	Apr 2016-Mar 2017	Apr 2015- Mar 2016	Prior to Apr 2015	Total (E)
	(A)	(B)	(C)	(D)	(E=A+B+C+D)
No. of Subscribers	32	59	35	32	158

7. Credit Analysis for the period August 2016 - July 2017

Category	Unique subscribers receiving credit for the said month	% Credit Received	Category	Unique subscribers receiving credit for the said month	% Credit Received
Associated PRANs as on July 31, 2016	2,985		Five Contribution	45	1.51%
Twelve Contribution	63	2.11%	Four Contribution	36	1.21%
Eleven Contribution	1,182	39.60%	Three Contribution	26	0.87%
Ten Contribution	627	21.01%	Two Contribution	38	1.27%
Nine Contribution	425	14.24%	One Contribution	14	0.47%
Eight Contribution	246	8.24%	No Contribution	164	5.49%
Seven Contribution	80	2.68%	Note: For the computation of % Credit received, only Regular Contribution has been considered.		
Six Contribution	39	1.31%			

C		Subscriber Maintenance Overview				Page 4
8. Number of PRANs without Mobile Number as on July 31, 2017		8.1 Number of PRANs without Email ID details as on July 31, 2017		8.2 Number of PRANs without Nomination details as on July 31, 2017		
Count	% against Total Subscriber Registered	Count	% against Total Subscriber Registered	Count	% against Total Subscriber Registered	
47	1.39%	858	23.33%	186	5.49%	
CG Average %	8.09%	CG Average %	65.37%	CG Average %	5.75%	

D		Grievances Overview				Page 4
9. Pending Grievances as on July 31, 2017						
0-15 Days	16-30 Days	31-60 days	61 to 180 days	182 to 365 days	Greater than 1 Year	
(A)	(B)	(C)	(D)	(E)	(F)	
9	1	9	9	6	21	
(G) Total Count of Pending Grievances (G=A+B+C+D+E+F)						47

E		Withdrawal Overview			Page 4
10. Online Withdrawal processed; Physical document not yet received					
Status as of July 31, 2017	Less than 30 Days	Between 31-90 Days	More than 90 days	Total	
	(A)	(B)	(C)	D=A+B+C	
	0	0	0	2	

11. No. of Pending Withdrawal Cases due to discrepancy observed in Physical form sent to CRA					
Status as of July 31, 2017	Death	Superannuation	Pre-Mature Exit	Total (D)	
	(A)	(B)	(C)	(D)=A+B+C	
	0	0	0	3	

12. Online Withdrawal request initiated and pending for Authorisation					
Status as of July 31, 2017	Less than 30 Days	Between 31-60 Days	More than 60 days	Total (D)	
	(A)	(B)	(C)	(D)=A+B+C	
	0	0	0	1	

13. Partial Withdrawal request initiated and pending for Authorisation					
Status as of July 31, 2017	Less than 30 Days	Between 31-60 Days	More than 60 days	Total (D)	
	(A)	(B)	(C)	(D)=A+B+C	
	0	0	1	1	

14. Withdrawal request not yet initiated for subscribers retiring in one month					
0					

**** End of Report ****



The information contained in this document is intended for the exclusive use of the Nodal Offices and may contain privileged information.